

**Newbold Surgery
Patient Participation Group Meeting.**

Thursday 9th July 2026 18:30

Agenda.

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| 1. Welcome and Introductions | Steve Willetts |
| 2. Minutes of the last meeting | Steve Willetts |
| • Accuracy | |
| • Matters arising | |
| 3. Matters brought forward by PPG | |
| 4. Practice Update | Steve Willetts |
| • Team Changes- New Nurse, Reception colleagues and upcoming GP change | |
| • New Call Screen & Enhancements | |
| • New Waiting Room plan | |
| 5. New Services | Steve Willetts |
| • NEW SERVICE – First contact Physios | |
| • NEW SERVICE – ZOOM Physio – Website | |
| • Group Consultations | |
| 6. Patient Access | Steve Willetts |
| • Cancellation Data | |
| • Phone Versus Overall GP Survey Data | |
| • Patient Numbers | |
| 7. Patient Donation | Steve Willetts |
| • PPG Book Sales £236 | |
| • Dermo scope Purchase Proposal | |
| 8. PCN Wide PPG Meeting | ALL |
| 9. A.O.B. | ALL |
| 10. Date and Time of next meeting | |
| • Thursday 10 th September 2026 18:30 Guest speaker -TBC | |
| • Thursday 12 th November 2026 18:30 Guest Speaker - TBC | |