

Newbold Surgery Patient Participation Group



Minutes of the Meeting Thursday 12th March 2025

In Attendance:

Steve Willetts (Practice Manager), Mark Taylor (Practice Pharmacist), Martin Cooper, Sue Deakin, Marilyn Hay & Rob Hay, Annie Wilkinson, Paul Heatherington and Trudy Allen. David & Fran Corrie.

Apologies received:

Sue Goodwin & Bob Goodwin

Members Update

An introduction to ICE was suggested

Mark Taylor - Pharmacist

Mark – presented to group a brief history of his career and how he became a pharmacist in Practice, including his broad previous experience. how the role is funded and how they are referred into by the GPs. They help to provide that wrap around care, providing support to patients to help them access other services and support groups. Rob told us that he had seen more than 300 patients here at Newbold over the last 2.5 years.

Practice Update

Online Access and the New Contact Us button on Website briefed. District Nurses have now vacated the site to allow for our expansion. Heather – HCA has now retired, and we have now welcomed Charlotte as our new HCA. Our new GP starts on the 9th April, Dr Ben Tyler. Dr Phoebe Lole has now returned to the Practice. This has been covered by regular locum support which will end once both are in place.

ICE -

Steve read out the ICE briefing document prepared by Dr Rob Barron. This explained how this allows for the effective tracking of pathology between us and the hospital. Any further questions were then supported by Mark Taylor.

PPG

Brief update on booksales and again call to continue to grow our membership. Thank you to the PPG for the release of funds to purchase the new Doppler at £237.59.

AOB

Date and Time of Next Meetings:

Thursday 8th May 2025 – 6:30 in the Waiting Room. Guest Speaker- Angela Massey ACP - TBC-