



# Newbold Surgery Patient Participation Group



**Minutes of the Meeting**  
**Thursday 17<sup>th</sup> January 2025**

**In Attendance:**

Steve Willetts (Practice Manager), Rob Pilmore {Lead Social Prescriber}, Martin Cooper, Sue Deakin, Marilyn Hay, Rob Hay, Sue Goodwin, Bob Goodwin, Annie Wilkinson, Paul Heatherington and Trudy Allen.

**Apologies received:**

David & Fran Corrie

**Members Update**

No items brought forward or new members to introduce.

**Lead Social Prescribing Link Worker**

Rob Pilmore – presented to group on the role of a social prescriber, how the role is funded and how they are referred into by the GPs. They help to provide that wrap around care, providing support to patients to help them access other services and support groups. Rob told us that he had seen more than 300 patients here at Newbold over the last 2.5 years.

**Practice Update**

My Name is Campaign, impact, and continued role out.

New Website Development – Positive Feedback and its impact upon our colleagues.

**Winter Pressures**

We discussed the pressures that the hospitals are currently under from Covid, Flu, Novavirus and RSV. We discussed OPEL scores; this is how health providers rate how busy they are RED/Amber/Green and if under significant pressure black. Chesterfield hospital spent significant amounts of time recently as Black. This then had a knock-on effect upon the surgery. When we reach these peak times, we switch to emergency appointments on these busy days. Its important to note that we are still able to offer appointments to those patients that need to be seen.

**Staff Changes**

HCA Heather planned retirement and her role is currently advertised with strong interest. The departure of Dr Elliott, his replacement will start with us in April – Dr Ben Tyler. Dr Phoebe Lole will also be returning from maternity leave in March. We welcomed our new reception colleague, Mark who started in December.



### **PPG Operations**

Open invitation for new members.

Ideas were invited to improve patient engagement and broaden PPG membership.

Discussion held about contacting other groups. A suggestion was made to about posting a video invitation on the Jayex boards in the waiting room.

Request for Doctors to attend future meetings.

All members in attendance voted to use existing PPG funds to purchase a Doppler for the benefit of patients £237.59

### **Members Agenda Items**

Physician Associates discussed – no plans to recruit.

### **AOB**

#### **Date and Time of Next Meetings:**

Thursday 13<sup>th</sup> March 2025 – 6:30pm in the Waiting Room

Mark Taylor – Pharmacist- planned to attend.

Thursday 8<sup>th</sup> May 2025 – 6:30 in the Waiting Room.

Guest Speaker TBC-