



Newbold Surgery Patient Participation Group



Minutes of the Meeting Thursday 31st August 2023

In Attendance:

Rachael Carrington (Practice Manager), Dr Upendra Bhatia, Robert and Marilyn Hay, Sue Deakin, Sue and Bob Goodwin, Trudy Allen, Philip Elliott

Apologies received:

Sue Jenkinson, Sue Webb, Maggie and Keith Woolmer,

Maggie and Keith have asked that we give their apologies, sadly they have decided not to attend future meetings and will be leaving the group.

Members Update

Nothing this month

Practice Update

Staff Changes – Since our last meeting, we have had a change over in GP Registrars. In August we welcomed Dr Giwa back to surgery who returned to us for his final years training. We also welcomed Dr Sadiq who is at the very start of her training and is experiencing her first placement in general practice. Dr Quadri has also joined us in his second year and will be with us till December. Dr Bakoshi and Dr Wilson have now completed their training and left the practice in August to start their first salaried GP roles elsewhere. We would like to wish them both every happiness and hope they will go from strength to strength as they gain more experience of life in general practice.

Practice Representatives at PPG meetings

This month we were joined by Dr Upendra Bhatia. Dr Bhatia discussed his role as a GP Partner in the practice and also his additional responsibility as Clinical Director of the Chesterfield and Dronfield Primary Care Network.

The Primary Care Network is a service that all practices in Dronfield and Chesterfield signed up to allowing us to work together on community and general practice services for patients. Originally Royal Primary Care were part of the group however they have now become their own PCN but still work collaboratively with the Chesterfield and Dronfield PCN to deliver services in the area.

Dr Bhatia spoke about how the PCN's came about, how they differ from previous federated working in North Derbyshire and about the services we currently provide under the PCN umbrella.

He explained about the Acute Home Visiting Service, the community Ageing Well Team, the Angina Management Service, the Eye Care Service and the Covid programme which are all excellent examples of how practices are more efficient when they work to scale.



Certain centralised services have freed time in practice and can often be delivered quicker for patients than if they were held at 10 individual practices.

Dr Bhatia also discussed the PCN values and how everything we do at both PCN level and Practice level is always based around patient centred care and what is best for our local population.

Members Agenda Items

Philip originally asked if we could include information regarding Prostate Cancer Prevention and Lyme Disease at the meeting. Dr Bhatia briefly discussed this with the group but Philip agreed it was more of a shared learning for our clinical meeting and this would be added to the September or October Staff Training Agenda for awareness.

Flu/Covid Campaign Update

Clinics for flu vaccinations are now all booked for 16th and 30th September. Eligible patients are being sent text messages to book direct. Patients without mobiles are being contacted by phone or letter and staff are booking for patients who are unable to use the automated service.

At the time of the meeting we have been informed we are no longer able to give flu and covid together as governing bodies only informed us yesterday that we will possibly be delivering the covid clinics and we have still not received confirmation that there will be a covid vaccination delivery in time for our existing flu clinics.

As a result, so as not to delay our flu clinics which have been booked and staffed for a while, we have decided to give Covid separately if we agree to take part in the service. Whilst this is a slight inconvenience for patients having to attend twice, we believe the clinics will run more efficiently as they are recorded on different systems and there is less margin for error with some patients only wanting one or the other of the vaccines.

AOB

PPG Funds – Members kindly agreed at the last meeting to put £500 from funds towards the new defibrillator. Rachael thanked members on behalf of the practice for their kind generosity.

Memorial Plaque – Rachael has hunted high and low for the missing plaque but it can't be found. A replacement has been arranged and this should be up in the entrance prior to next meeting.

Meeting Agenda – Agenda items can be emailed to Rachael prior to the next meeting. Please allow time for any research where possible. If necessary (but only if appropriate) the item may be adjourned till the following meeting to allow Rachael to gather any necessary data

Date and Time of Next Meetings:

Thursday 23rd November 2023 – 6.30pm in the Waiting Room

Thursday 18th January 2024 – 6.30pm in the Waiting Room – To Be Confirmed

Thursday 14th March 2024 – 6.30pm in the Waiting Room – To Be Confirmed