

Newbold Surgery Patient Participation Group

Minutes of the meeting 13th June, 2013

Present were Rachael Carrington, Practice Manager, Jane Hardy, Patient Services Manager, Debbie Dyson, Nurse Manager, Dr Martin Bradley, GP Partner, Peter Bestwick, Chairman, Sue Jenkinson, Secretary, Kathryn Evans, Charmaine Saunders, Stephanie Slone, Treasurer, Alan Wood, David Jackman, Robert Goodwin.

Apologies were received from Dianne McCollum, Mavis Richards, Barrie Shelbourne, Pauline Sissons, Sue Wills, Trudy Allen, Sheila Hand, Sue Goodwin, Helen Annett, Alan Fearn, Carmela Seville.

The meeting was opened by Peter Bestwick. It was noted that the new carpet and chairs are in place, but the chairs are still awaiting their arms.

Rachael introduced Jane who is to be Patient Services Manager instead of Deputy Manager.

Sue told the group that one of our members, Janet Birkin, had sadly passed away. We could not be told earlier because of patient confidentiality, but on hearing from her husband, Sue had sent condolences on behalf of the group, and we were pleased to hear that he wished to receive the minutes as usual.

The book stall in the waiting room has so far raised over £100.

Debbie then spoke about this year's flu campaign. The group looked at the survey comments from last year and discussed what we could do better this year. The main points were that it would be better if we could operate a one-way system using the back door. Rachael is to look into this. We could get everyone into the main hall by utilising the space better, putting two patient spaces at each table and putting visitors such as police etc, the book stall and homemade cakes stall at the other end so that they are seen as people leave. Refreshments would be by the kitchen as last year. Appointment letters should have a later start time to give staff time to set up. The date is to be Weds. 25th September, at The Hall on The green, for over 65s and a further session on Saturday, 5th Oct. at the surgery for other groups. The possibility of contacting the Voluntary Car Scheme to provide transport for those having difficulty getting to the sessions was discussed, but we were not sure if this would be practical. Patients who cannot leave their home are treated by the District Nurses.

Sue spoke about what is going on as an extension of the last meeting's information on the changes being made by the Clinical Commissioning Group and will update the group as changes etc are made.

There was nothing in the Suggestion Box.

Peter closed the meeting. The date and time of the next meeting is 6.30pm on Thurs. 5th Sept. when any volunteers to help with the flu day can come forward. This help may be in giving time, cakes, soft toys etc.