

Minutes of Newbold Surgery Patient Participation Group Meeting, 6th September 2012.

Present: Heather Leigh, Practice Manager, Helen Annett, Practice admin., Debbie Dyson, Nurse Manager, Peter Bestwick, Chairman, Sue Jenkinson, Secretary, Janet Birkin, David Brown, Barrie Shelbourne, Pauline Sissons, Stephanie Slone, Sue Wills, Tracey Allen, Susan Dodd.

Apologies were received from Dr Martin Bradley, GP partner, Rachael Carrington, Dep. Manager, Kathryn Evans, Dianne McCollum, Mavis Richards, Charmaine Saunders, Carmela Seville, Allan Wood.

The meeting was opened by Peter Bestwick.

Additions to previous minutes – Carmela Seville attended and Janet Birkin sent her apologies.

There has been no further progress on the practice logo.

A bid has been put in for money for the automatic doors and consulting rooms refurbishment.

Debbie Dyson talked about the arrangements for the flu day on 26th Sept. The organisation went well last year so a similar pattern is being followed this year with the addition of fund raising and attendance of the police and fire service, also Alzheimer's Society.

Flu letters are being given out from the front desk to avoid the high cost of postage as much as possible.

Another flu morning will be held on Saturday, 6th Oct. for under 65's in at risk groups and some pregnant women.

Some members have offered to help but more are needed. (Please ring Sue 273185 if you can spare some time that morning)

The group looked at the results of the patient survey, which Heather felt to be disappointing in places. Sue was asked to compile survey questions for the one to be carried out for CQC registration.

From the suggestion box – hand gel dispensers, members checked them and found them in place.

There was a suggestion that there should be a plaque to the late Dr D Elmore and this was greeted favourably by the group.

The possibility of holding an Open Day when the waiting room refurbishment has been completed was discussed.

Dates of next two meetings, Thursday, 18th October, and Thursday, 29th November.