

Newbold Surgery Patient Participation Group

Minutes of the meeting Thursday 7th. April 2016

Persons present :-Rachael Carrington, Peter Bestwick, Sue Jenkinson, David Jackman, Pauline Sissons, Marilyn Hay, Robert Hay, Kathryn Evans, Allan Wood, Sue Goodwin and Bob Goodwin.

Apologies :-Barry and Judy Shelbourne, Kay Baker, Sheila and Derek Hand and Trudy Allen.

Steph Sloane :- Rachael told the meeting of the sad loss of our treasurer Steph after a very rapid decline in her health.

The funeral is to be on Friday 15th April 2016.

She explained that due to patient confidentiality she had been unable to tell the group how serious Steph's condition was at the last meeting, but on behalf of the group had visited Steph in Ashgate Hospice and taken her a bunch of flowers. Rachael was thanked for representing the group and taking the flowers and as the family have requested donations to Ashgate Hospice the group present decided that personal donations could be made either before or at the next meeting and that these would be matched by the group funds.

Minutes of the last meeting :- The minutes were passed and the donations from the Flu Day proceeds had gone to Ashgate Hospice and Nanna Kind.

CCG Update:-Sue told the meeting that the Integrated Care Group were presently based at Walton Hospital and included Physiotherapists, Occupational Therapists and the Rapid Response Nursing Team. The commissioning group will cease in May.

CRH Update:-Sue explained that discussions were still taking place but surrounded by secrecy but five plans were still at the discussion stage.

New Year New Start:-Rachael explained that it was time to think about what the group were going to do this year, she said that she would present an End of Year Report and said the new telephone system was receiving positive feedback from patients and staff and that there had been a slight improvement in the Do Not Attend figures with the text service.

The group will be asked for suggestions to be prioritised for this year, so please give some thought as to how we may help, suggestions to be discussed at the

next meeting. One suggestion was the wooden barrier in the waiting room as it now needed repair or removal, removal was thought to be the best option.

PPG funds, suggestions are required as to what the groups funds could be used for in the coming year, the group has already agreed to support the changing of the signage within the surgery to make it more dementia friendly and easier for everybody to understand .

Any Other Business:- With the sad loss of Steph the group needs a new treasurer, this is not an onerous task and only requires liaising with Rachael at infrequent intervals. Volunteers would be appreciated at the next meeting, in the interim Rachael has kindly agreed to act as sole treasurer but a group member is required to assist,

Date of next meeting:- The next meeting will be on Thursday the 23rd June 2016 with the subsequent one on Thursday the 8th September 2016.